



## User Portal - FAQ (Phase 1 Matters)

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# ESO User Portal Frequently Asked Questions

Phase 1 Matters (Proposal Submission, Time Allocation)

- **Why do you ask me to supply scientific and technical keywords?**

These keywords allow us to better characterise our users, in particular for use in matching proposal referees to proposals.

- **How can I access my WebLetters through the User Portal?**

After logging into the User Portal (<http://www.eso.org/UserPortal>) in the main screen you will see a card labelled, "Phase 1". Within that card you will see the link, "Check the time allocation information". Clicking on that link will give you access to your WebLetters.

Tags

FAQ

Phase 1

User Portal

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- [Can I browse the science archive from the User Portal web page?](#)
- [User Portal - FAQ \(Phase 2 Issues\)](#)
- [How to register and manage the ESO User Portal](#)
- [General information about the ESO User Portal](#)