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User Portal - FAQ (Phase 2 Issues)

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ESO User Portal Frequently Asked Questions

Phase 2 Issues (OBs, Finding Charts, and README File Preparation and Submission)

- **I am unable to login to p2(ls). What is wrong?**

You must not be using your correct User Portal credentials. Please double-check them (by logging into the User Portal itself) and try again with p2(ls). Please be aware that the username and password are case-sensitive.

- **Can I look at my OBs, Finding Charts, and README files from the User Portal?**

No, this is not possible. You should use p2 (for Paranal) or p2ls (for La Silla) for this.

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